

## **CONDITIONS OF THE SALE CAMPAIGN - EARLY BOOKING 2025**

Updated on 13.12.2024

The "Early Booking" discounts apply to the accommodation and meal services, subject to availability.

The "Early Booking" discounts applied to the bookings for 2025 are as follows:

- 25% discount for the bookings made by 30.01.2025,
- 15% discount for the bookings made by 18.03.2025.

### **Minimum services**

The "Early Booking" discounts apply for the period 02.01 - 20.12.2025 to the bookings that include a minimum of services: accommodation and half board (breakfast and dinner).

### Minimum stay

The "Early Booking" discounts apply to the bookings for all types of rooms, for a minimum stay of **2 nights.** 

#### **Payment**

The price of the bookings shall be paid in two stages: 50% of the booking value within 5 days after the confirmation of the booking, and the remaining 50% no later than 30 days prior to check-in date. The bookings for which payment is not made on time may be canceled by the Retreat without prior notice, with a penalty of 100% of the booking value. The penalties will be withheld by the Retreat from the advance payment made by the tourist, with no need of court intervention, and the tourist will be notified of the difference, being in default on the due date mentioned above.

Failure to meet the payment deadline results in the application of a penalty of 0.3% for each day of delay, a percentage applied to the unpaid amount starting from the due date mentioned above.

**Payment methods**: holiday vouchers, electronically (via payment link or the online booking system of the retreat) or by bank payment order.

## **Changes/Cancellations**

The bookings with "Early Booking" discount are non-refundable except for cancellations made before the end of the "Early Booking" campaign (namely 30.01.2025 for the bookings with a 25% discount and 18.03.2025 for the bookings with a 15% discount).

If, during the stay, a tourist shortens her/his stay in the Retreat, the amount paid initially shall not be returned and not compensated with other services.

### **Notes**

The "Early Booking" discount does not apply to the stays during the public holidays mentioned below. The "Early Booking" discount applies only to bookings that meet the condition of the minimum number of nights.

The retreat reserves the right to modify the "Early Booking" offer without prior notice.



The discounts are not cumulative with other promotions or loyalty programs and do not apply to the service packages.

The calendar of public holidays for 2025 is as follows:

Easter: 18.04 - 20.04.2025
1st May: 01 - 03.05.2025
Children Day: 30.05 - 01.06.2025
Pentecost: 06.06 - 08.06.2025

• St. Mary: 15.08.2025

St. Andrew si 1 December: 28.11 – 01.12.2025
Christmas: 24 – 27.12.2025

• New Year: 30.12.2025 – 02.01.2026.

# Supplements for CHILDREN AND ADULTS – the general policy subject to Early Booking campaign discounts:

For each child between 0-3.99 years, free accommodation and meals are offered (baby-cot free, subject to availability).

For each child between 4-11.99 years, 50% of the value of the meals shall be paid.

## Extra bed (sofa bed):

For children (0-11.99 years) or adults: 50 lei/night.

# Meals – the general policy subject to Early Booking campaign discounts

The "half board" dinner includes still water by carafe, other drinks will be ordered "a la carte". Special menus (Halal, Kosher, BBQ, Finger food) will be served on request and confirmed in advance by the Provider. The meal plan bought and paid cannot be changed during the stay.

### Maximum accommodation capacity per type of room

	Accommodation	
Room	capacity	Equipment
Green Valley Suite 1	3	1 double bed, 1 sofa bed
Green Valley Suite 2	1	1 double bed
Green Valley Suite 3	3	1 double bed, 1 sofa bed
Green Valley Suite 4	3	1 double bed, 1 sofa bed
Yard House Suite 1	4	1 double bed, 1 single bed
Yard House Suite 2	2	1 double bed
Yard House Suite 3	2	1 double bed
Yard House Suite 4	2	1 double bed
		1 double bed, 2 single beds, 1 sofa
Yard House Suite 5	5	bed
Reussdorfer Hof House Suite 1	2	1 double bed
Reussdorfer Hof House Suite 2	2	1 double bed



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Reussdorfer Hof House Suite 3	3	1 double bed, 1 sofa bed
Reussdorfer Hof House Suite 4	3	1 double bed, 1 sofa bed
Reussdorfer Hof House Suite 5	1	1 double bed
Reussdorfer Hof House Suite 6	3	1 double bed, 1 sofa bed
Reussdorfer Hof House Suite 7	3	1 double bed, 1 sofa bed
Reussdorfer Hof House Suite 8	3	1 double bed, 1 sofa bed
Reussdorfer Hof House Suite 9	3	1 double bed, 1 sofa bed
Cund House Suite 1	3	1 double bed, 1 single bed
Cund House Suite 2	2	1 double bed
Cund House Suite 3	5	2 double beds, 1 single bed
Samways House	8	4 double beds
Bierzahn House	4	1 double bed, 1 bunk bed
Cal House	2	1 double bed
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## **Notes**

The accommodation spaces are allocated at the time of booking.

Access with pets is free of charge, provided that the Provider is notified in advance.

Smoking is forbidden in rooms, restaurant and all closed spaces. In case of failure to comply with this rule, a penalty of 500 lei/person shall be paid. Smoking is allowed only in specially arranged spaces.